



OLD ADDRESS INFORMATION

Old Billing Address

Your Name _____

Shop Name _____

Street or PO Box _____

City _____ State ____ Zip Code _____

Old Shipping Address Same

Your Name _____

Shop Name _____

Street or PO Box _____

City _____ State ____ Zip Code _____

BROWNELLS GUARANTEE

Very Simple: If you don't like a product or don't need a product; if it doesn't fit or is somehow defective for any reason, you can return it for Exchange, Credit or a Refund Check.

- No authorization numbers needed
- No justification
- No hassles
- Just send it back

PRICE CHANGES

We don't artificially mark up our prices to cover possible increases from the manufacturers which might come in throughout the year. When the manufacturer notifies us of a price increase (or, at times, a decrease) we change our price at that time. As a result, All Prices Are Subject To Change Without Notice.

HOW TO RETURN SOMETHING

If you have a Brownells Return Merchandise form, please fill it out. If not, write a note and tell us what you want done. You can reach Customer Service at **800-741-0015** or **641-623-5401** or contact at **brownells.com**

Send the Form or note and the product to:

Attn: Returns Department
Brownells, Inc.
200 South Front Street
Montezuma, IA 50171 USA

Send the package UPS, FedEx or Parcel Post, with adequate insurance.

TECHNICAL SUPPORT

Our world renowned, full-time, Technical Support Staff can answer your "will it fit?" or "how do I...?" questions. Give them a call between 8:30 am and 4:30 pm, central time, at **800-741-0015** or **641-623-5401** or contact at **brownells.com**

ORDERING VIA OUR WEB SITE



Go online at **brownells.com** and you'll find our entire catalog. It's fully indexed and searchable by manufacturer name, general product category, various key words and by stock number. The site is constantly growing, updated daily, including price changes, and contains more information than is found in the catalog itself. You'll even find new products here, before they appear in our printed Catalog or New Product Supplements.

SECURITY

Your **Credit Card** and **Personal Information** are completely safe, and private, with us. We use the latest 128 bit security encryption technology anytime we need your name, address, e-mail address, credit card info or telephone number. Don't worry, we never sell, rent, or give out our customers' names or personal information to anyone, anytime.