# **BROWNELLS BUSINESS AND SHIPPING POLICIES**

**GUARANTEES:** It is our policy to carry only those products that are the best available and will please YOU - regardless! We personally guarantee, on a money-back basis, that you will be pleased with the products you buy from us. Your satisfaction is guaranteed 100% - period!

TRANSPORTATION CHARGES: The Brownells Flat-Rate Shipping Program applies to all orders. Exceptions to this program are listed on the following page, and below the product in the catalog.

**DELIVERY:** We have an unusual record for Fast Service, generally delivering faster and sooner than if you were to order locally. We are constantly working to improve our service to you.

#### METHODS OF PAYMENT:

- CASH: Send remittance in personal check, cashier's check or money order to avoid loss in the mail. Payment by cashier's check or money order will avoid any possible delay for personal check or company check clearance.
- C.O.D.: C.O.D.'s are subject to an \$18.00 charge per order. Carriers accept cashier's checks, money orders and pre-approved \*Personal or \*Business checks. Brownells must preapprove payment by Personal or Business check: contact us for details. (No 2-party checks.)
- OPEN ACCOUNT: Accepted only from firms rated "Good" or better in Dun & Bradstreet. and recognized, government institutions.
- CREDIT CARD: Visa, Mastercard, Discover and American Express cards are accepted. Please give your card number, expiration date, and the name on the card.
- WIRE TRANSFER: Permits direct, immediate transfer of funds from your bank to our bank. For large phone orders exceeding Credit Card or C.O.D. limits, this is the best method of payment. To perform a wire transfer, please call us during normal business hours at 641-623-5401 and we will assist you with the transaction. Please include an extra U.S. \$30.00 for banking fees. Your bank must forward your Name, Address, Country, and Invoice Number with the transfer. We ship immediately.

EXTRA CHARGES: Are subject to change without prior notice.

**C.O.D.**: \$18.00 per order.

ADULT SIGNATURE REQUIRED: All FFLrestricted items require an additional \$7.00 fee for delivery confirmation with an adult signature required.

**HAZARDOUS**: All hazardous material ships alone and will include an additional single charge per order mandated by shippers. Please ask for current amount at time of order

SATURDAY DELIVERY: If you want your package delivered on Saturday, there will be an additional charge. Saturday delivery not available in all areas. Please be at shipping address at time of delivery.

SHIPPING ADDRESS: It is very important that we have your street address AND your P.O. box, if applicable.

PLEASE SEND SUFFICIENT FUNDS: In cases where insufficient funds are sent to cover price increases and you have not advised us to ship "Balance COD", we will ship your order to you the same day it is received as nearly complete as possible. This prevents delaying your order and inconveniencing you.

Whenever possible, please send a little extra to cover price increases. Any overage will be refunded by Bank Check with the order. Or, mark the "Balance COD" box on the order blank and we will send a C.O.D. billing for the amount that's short.

**E-MAIL:** We will be happy to notify you by e-mail when your order ships, giving you the tracking number, order number, and order total.

FIREARMS SALES: All sales of FFL-restricted items are made in strict accordance with all federal regulations.

- (1) To purchase an action, frame, or barreled action, you must send a copy of your current FFL, SIGNED with an original signature in ink, which will be kept on file. There can be no changes or alterations to any information on the copy of the FFL.
- (2) Your order for controlled items will be shipped to the address on the signed FFL. No other address can be used.

WARRANTIES: All warranties, whether expressed or implied, are limited to those of the manufacturer.

**CATALOG PRICES**: Prices shown in this catalog are not intended to establish prices in any community other than our place of business in Montezuma, Iowa, at the time this catalog was published, 15 July 2015. Price changes will be made without prior notice.

All merchandise will be sold at the price in effect at Brownells, Inc. at the time the shipment is made.

## FLAT-RATE SHIPPING PROGRAM

We offer four flat-rate shipping options to all of the United States including Alaska, Hawaii, Puerto Rico, and all protectorates. We use all of the domestic shipping services—USPS, UPS, and FedEx and will select the best shipper to deliver your order in the time frame you request. Choose the shipping option, listed below, that best meets your requirements. For our current shipping rates, please call 800-741-0015 or visit Brownells.com.

WANT FREE SHIPPING FOR A YEAR? JOIN OUR EDGE PROGRAM - SEE PAGE 550

## 3-5 DAY GROUND SERVICE

you an excellent balance of speed and economy. Some weight restrictions may apply.

## **4-7 DAY STANDARD SERVICE**

A money-saving option for eligible orders. Some weight restrictions apply. No hazardous, ORMD, or FFL items.

## 2ND DAY SERVICE

Orders must be received by 2:00 P.M., Central Time, to be shipped that same day. Hazardous, ORMD, and aerosol products cannot be shipped via this method and must ship separately via 3-5 Day Ground Service. 2nd Day Service not guaranteed.

## **NEXT DAY SERVICE**

Orders must be received by 2:00 P.M., Central Time, to be shipped that same day. You should receive your merchandise the NEXT business day. Hazardous, ORMD, and aerosol products cannot be shipped via this method and must ship separately via 3-5 Day Ground Service.

## FREE BACK ORDER SHIPPING

Back orders (out-of-stock items not shipped in a multiple-item order) are shipped *free*. Free shipping does not apply to single-item orders. Shipping charges are assessed on first item(s) shipped. Subsequent item(s) are shipped *free*. Items with fixed shipping rates will be charged at time of shipment.

## SHIPPING RESTRICTIONS

## **Ground & Standard Shipping**

• Parcel Post forbids the shipping of Amer-Lene, bluing salts, cold blues (4 oz. or larger), hydrochloric acid, paint remover, Parkerizing (gallons), plating chemicals, rust remover. Dicro-Clean #909 and other hazardous materials.

• Parcel Post Priority forbids shipping Our most popular shipping option, offering the items above plus Comet Flux, gun oils and waxes, volatile petro solvents and products that contain them. All above restricted items must go UPS or FedEx Ground in the continental U.S.A.

## 2nd Day & Next Day

- Because these shipments go by air, they cannot contain any of the following: aerosols; bluing salts/chemicals or cold blues; lacquers; plating chemicals; oils; stock finishes or thinners.
- If your order contains restricted and non-restricted items, your order will be split. This WILL generate 2 orders AND 2 shipping charges. Example: \$15.95 for standard shipping of restricted items and \$27.95 for 2nd day shipping of unrestricted items. Total shipping charges would be \$43.90. Rates are for example only. For current shipping rates call 800-741-0015 or visit Brownells.com

## **OXYNATE BLUING SALTS**

The 40 lb. cans of Oxynate® #7 (#082-007-**140KT)** and Oxynate® #84 (#082-084-140KT) Bluing Salts (pages 427 and 428) require an additional shipping charge above the flat-rate shipping program, plus applicable hazardous material charges.

## TRUCK SHIPPING

Items that cannot be shipped by Parcel Post, UPS or FedEx will be sent via truck. We will ship by the fastest, most direct way whenever possible. Heavy items that must be shipped via truck are noted in the catalog. If you order one of these items, we will call you with the truck charges. SORRY, BUT WE CANNOT SHIP C.O.D. MERCHANDISE ORDERS BY TRUCK.

order on the web

brownells.com

## INTERNATIONAL -PAYMENT METHODS

- 1) INTERNATIONAL VISA, MASTERCARD, DISCOVER OR AMERICAN EXPRESS BANK CARD: Fast, convenient. Give card number, expiration date and card holder's name as shown on the card. Current exchange rates apply. We ship immediately.
- 2) INTERNATIONAL MONEY ORDER IN U.S. DOLLARS made payable to Brownells, Inc. We ship immediately.
- 3) BANK DRAFT OR CHECK IN U.S. DOLLARS written on an International U.S. Bank and made payable to Brownells, Inc. Have your bank put the "routing numbers" on the face of the Bank Draft or Check. We ship as soon as the Draft or Check clears, usually 2 weeks.

## 4) CHECK DRAWN ON YOUR BANK:

Canada: Make payable in U.S. funds. If payable in Canadian currency (CAD\$), we hold the order until the check clears and charge the exchange rate charges against the order. Overseas: Do not send a check drawn on your bank payable through an International Bank. The bank deducts a US\$25 to US\$50 fee to handle this, and will not process checks under US\$50. We will return the check to you, and ask for payment by an alternative method.

- 5)  $\underline{\text{SEND U.S. DOLLARS}}$  with order. We ship immediately.
- 6) WIRE TRANSFERS: Direct, immediate transfer of funds from your bank to ours. To perform a wire transfer, please call us during normal business hours at 641-623-5401, and we will assist you with the correct account information so your bank can wire U.S. Dollars through their U.S. correspondent bank. Please include an extra US\$30.00 for banking fees. Your bank must forward your Name, Address, Country, and Invoice Number with the wire transfer. You must notify us that the wire transfer is coming and provide your Name, Address, Country, Invoice Number, and U.S. Dollar amount so we can match the funds to your order. We ship immediately.
- 7) PROFORMA INVOICE: Send your list of items wanted, and we will total the order, include document fees and shipping charges and advise you of the total. If re-contacts, re-calculations, re-notifications are required, we will add additional document fees. No product is held on a proforma invoice. Your order will be shipped upon receipt of payment.
- 8) C.O.D. SHIPMENT: Not available.

## OVERSEAS & CANADIAN SHIPMENTS -

#### INTERNATIONAL ORDERS via - FAX - PHONE - E-Mail

You must use English. You must provide us:

- 1) Name, Address, <u>Country Name</u>, and Postal Code <u>exactly</u> as it must appear on shipping label.
  - 2) Country Code plus FAX Number.
- 3) <u>Country Code</u> plus Phone Number. We must have <u>all</u> of the above to ship your order, or to contact you

#### SHIPMENT METHODS

UPS WORLDWIDE EXPRESS SAVER - 2 to 3 business day delivery time to more than 215 countries (overnight to Canada). Rates include door-to-door pickup and delivery with in-house customs clearance. Tracking number available. Maximum length: 108" (274cm). Maximum size: length plus girth cannot exceed 165" (419cm). Maximum weight per package: 150 lbs. (68 kilos).

UPSWORLDWIDE EXPEDITED SERVICE - 3 to 5 business days delivery time to more than 70 countries (2 business days to Canada). Rates include door-to-door pickup and delivery with in-house customs clearance. Tracking number available. Maximum length: 108" (274cm). Maximum size: length plus girth cannot exceed 165" (419cm). Maximum weight per package: 150 lbs. (68 kilos).

PRIORITY MAIL EXPRESS INTERNATIONAL - 3 to 5 day delivery time. Tracking number available. Brokerage fees NOT included in shipping charges. Size and weight limits vary between countries. Contact our International Department for specific requirements

PRIORITY MAIL INTERNATIONAL - 6 to 10 day delivery time. Tracking number available. Brokerage fees NOT included in shipping charges. Size and weight limits vary between countries. Contact our International Department for specific requirements.

AIR FREIGHT - No size or weight restrictions. Contact our International Department for freight quotes. We use a variety of freight forwarders. Our International Department will work with you to select the right one to deliver your order.

**TRUCK FREIGHT** - Expensive; check before specifying. Bluing salts, aerosol (spray can) products, buffers, bluing chemicals, pedestals and heavier items must be shipped Truck Freight. Minimum billing is 500 lb. rate.

## PRIORITY MAIL INTL INSURANCE PRICES

Insured Amount not over	Canada*	All Other Countries
\$50	\$2.45	\$2.45
\$100	3.60	3.60
\$200	4.75	4.75
\$300	5.90	5.90
\$400	7.05	7.05
\$500	8.20	8.20
\$600	9.35	9.35
\$675	10.50	N/A
\$700 Maximum	N/A	10.50
Additional Insurance*	N/A	1.15

<sup>\*</sup>Insurance indemnity limit for parcels to Canada is \$675.

\*\*To determine the fee when the amount of insurance exceeds \$700, add \$1.15 for each \$100 or fraction thereof of additional coverage.

## PRIORITY MAIL INTERNATIONAL TO CANADA

weight not over	Fee	not over	Fee	
1 lb.	\$29.25	34 lbs.	\$112.10	
2 lbs.	31.60	35 lbs.	114.65	ı
3 lbs.	33.95	36 lbs.	117.20	ı
4 lbs.	36.30	37 lbs.	119.75	ı
5 lbs.	38.65	38 lbs.	122.30	ı
6 lbs.	41.10	39 lbs.	124.85	ı
7 lbs.	43.55	40 lbs.	127.40	ı
8 lbs.	46.00	41 lbs.	129.95	ı
9 lbs.	48.45	42 lbs.	132.50	ı
10 lbs.	50.90	43 lbs.	135.05	ı
11 lbs.	53.45	44 lbs.	137.60	ı
12 lbs.	56.00	45 lbs.	140.15	ı
13 lbs.	58.55	46 lbs.	142.70	ı
14 lbs.	61.10	47 lbs.	145.25	ı
15 lbs.	63.65	48 lbs.	147.70	ı
16 lbs.	66.20	49 lbs.	150.35	ı
17 lbs.	68.75	50 lbs.	152.90	ı
18 lbs.	71.30	51 lbs.	155.45	ı
19 lbs.	73.85	52 lbs.	158.00	ı
20 lbs.	76.40	53 lbs.	160.55	ı
21 lbs.	78.95	54 lbs.	163.10	ı
22 lbs.	81.50	55 lbs.	165.65	ı
23 lbs.	84.05	56 lbs.	168.20	ı
24 lbs.	86.60	57 lbs.	170.75	ı
25 lbs.	89.15	58 lbs.	173.30	ı
26 lbs.	91.70	59 lbs.	175.85	ı
27 lbs.	94.25	60 lbs.	178.40	ı
28 lbs.	96.80	61 lbs.	180.95	ı
29 lbs.	99.35	62 lbs.	183.50	ı
30 lbs.	101.90	63 lbs.	186.05	ı
31 lbs.	104.45	64 lbs.	188.60	
32 lbs.	107.00	65 lbs.	191.15	
33 lbs.	109.55	66 lbs.	193.70	

Minimum weight limit: 1 lb.
Maximum weight limit: 66 lbs., except
22 lbs. To canadian forces (cfpos).

#### CUSTOMER PAYS ALL SHIPPING CHARGES FROM GRINNELL, IOWA, USA

## RESTRICTIONS

PRIORITY MAIL INTL, AIR FREIGHT AND UPS

Cannot ship Hazardous or ORMD products: Aerosol (spray can) products; Amer-Lene; Baking Lacquer; bluing salts; cold blues (4 oz. or larger); Dicro-Clean #909; Chronograph 4' Case; hydrochloric acid; paint remover; plating chemicals; Rust Remover; Comet Flux; gun oils; waxes; volatile petro solvents. Large gun cases/cabinets, long gun boxes, and buffer pedestals exceed size limit. Long pipe burners, unless we cut them in half for you, are too long. Buffers exceed weight limits.

If you order a restricted item, we will cancel it on your order and not ship.

OCEAN FREIGHT - Not available.

### ORDERS FOR GUNS & GUN PARTS

An Export License is required on all orders totaling \$100 in regulated gun parts shipping to an International address. NOTE: If your order requires an export license, there will be an additional 3% charge added to the total of the export license amount requested. This is the new fee our U.S. State Department is charging for all license applications. Actions, barreled actions, pistol frames, barrels, barrel liners and cylinders require an export license for all orders shipped to an International address. A Gun Part is "Any item necessary to the operation of the weapon." Examples of Gun Parts are: triggers, sears, hammers, safeties, magazines and sights. Orders requiring export licenses will be sent by our freight forwarder or Express Mail.

SATISFACTION GUARANTEED
SINCE 1939

# At BROWNELLS, The Customer Is Always

Your Satisfaction Guaranteed – Period! Here's our pledge to you, which has never changed: If you aren't completely, 100% satisfied with any purchase you receive from Brownells, for any reason, at any time, return it for a full refund or exchange. No hassle, no problem. We don't bog you down in endless paperwork. Your complete satisfaction with each and every product we sell is what's most important to us.

We do not artificially mark up our prices to cover potential increases from the manufacturers. When notified of a price adjustment, we change our price at that time. As a result, prices are subject to change without notice.



Products marked with this symbol have passed a rigorous test of function and quality, and have been awarded the American Pistolsmiths Guild "Seal of Approval."

## HOLIDAY SCHEDULE

We will be closed for the following:

2015

Labor Day – Mon. 7 Sept.

Christmas - Fri. 25 Dec.

**Thanksgiving** – Thurs. 26 Nov.

2016

New Year's – Fri. 1 Jan. Memorial Day – Mon. 30 May Independence Day –

ay – Mon. 4 July

Labor Day – Mon. 5 Sept. Thanksgiving – Thurs. 24 Nov. Christmas –

Fri. 23 & Mon. 26 Dec.

We are open Monday thru Friday ORDER LINE HOURS - 7:30am - 5:00pm CST GUNTECH HOURS - 8:30am - 4:30pm CST WALK-IN HOURS - 7:30am - 4:30pm CST Order Recording Lines Open 24 Hours Per Day

OFFICE
641-623-5401
INTERNATIONAL ORDERS
641-623-4000

FAX LINE 641-623-3896













VISA/MC/Discover/Am Ex/IMPAC/CrossCheck/C.O.D.